

# Pyramid Home Health Services

***“Deslock has “worked without flaw. The interface is very easy to use and well thought out.”***

REX OVERBEY – IT DIRECTOR – PYRAMID HOME HEALTH SERVICES



COUNTRY: United States

www.pyramidhhs.com

Number of seats: 300

Product: Deslock Encryption by ESET

### THE CUSTOMER

Pyramid Home Health Services is a provider of in-home, home health, hospice, and pharmacy care. Pyramid is located and has operated in Missouri since 1972. It now serves more than 4,000 individuals daily across the 110 Missouri counties. Pyramid Home Health Services finds that the best outcomes start with patient-centered, holistic assessment of an individual's physical needs, own state of mind, and personal goals. Its mission is to provide quality service to clients and patients in an environment of integrity.

### A BETTER SOLUTION SOUGHT

Being a healthcare provider, there are a multitude of compliances that need to be met, including HIPAA. Pyramid is unique in that not only does it have to protect its corporate office, but it also has employees who travel to homes of patients who are off the corporate network. Rex, IT Director, said that the biggest challenges they faced prior to Deslock Encryption were “meeting and maintaining compliance, reporting, security, and budgeting.” After a thorough review, and seeing a price that was “affordable for our needs,” Pyramid Home Health Services decided to make the switch to Deslock Encryption.

### MAKING THE CHANGE

After switching to Deslock Encryption, they have found that the entire solution “has been very easy to deploy and maintain.” Since then, they have benefited due to their computer systems now being safe from the “latest threats that face our industry.” Pyramid Home Health Services has now been a Deslock Encryption customer for over 18 months. Over this period of time, they have only contacted ESET support once, which he said was a “very good experience with their team.” Now, Pyramid Home Health Services not only trusts ESET for its encryption needs but also for its endpoint security needs.

### KEY BENEFITS TO PYRAMID HOME HEALTH SERVICES

- **Maintain and meet healthcare-related compliances across all devices**
- **Easily and seamlessly manage devices anywhere in the world**
- **Intuitive management server interface minimizes IT staff training**
- **Easy deployment allows for quickly setting up future computers**
- **Downtime, issues, and user support are minimized by prompt response by U.S.-based technical support**