

U.S.-based international management services company

“We read multiple reviews and received recommendations from colleagues. We like the customization/configuration abilities of the product.”

CORT – NETWORK ADMIN – MANAGEMENT SERVICES

COUNTRY: United States

Number of seats: 525

Product: ESET Endpoint Antivirus

THE CUSTOMER

A management services company that provides expertise in accounting, legal, finance, operation management, marketing and administrative services for its portfolio of companies worldwide. Its main focus is to provide services for the oil and gas sectors. They seek companies to which its management can add value, working alongside team-based management to build stronger companies through its diverse service offerings. Headquartered in Texas, they serve companies in the US, South America, Turkey and Eastern Europe.

A BETTER SOLUTION SOUGHT

They were previously switching from AV to AV, trying to find something that would protect its users, who would open emails and visit websites that they should not. Before making the switch to a new solution, they started doing research into a long-term solution instead of making the cumbersome AV switch each year, consulting both reviews and colleagues. The recommendations all pointed to ESET being the company's next security solution.

MAKING THE CHANGE

When beginning to utilize ESET, they were able to easily install the management server and push out the software to all devices across its distributed environment. Whenever one of its subcompany's computers started running slowly, it would remove the previous AV and recommend installing ESET. ESET would then detect previously missed viruses and malware and restore the computer to the speed of a brand-new one. When asked to sum up the company's experience with ESET, Cort, the network admin, had this to say: “We are very satisfied with the ESET product, the management console, and its customization.”

KEY BENEFITS FOR A MANAGEMENT SERVICES COMPANY

- **More time spent on other projects due to hassle-free nature of ESET's security solution**
- **Robust customization and configuration abilities exceed the needs of IT staff**
- **Easy installation and deployment process made it easy to switch from previous AV**
- **More resources to be utilized on computers due to small footprint**