Law Firm

"Managing remote users and installed applications, and keeping our users from downloading the bad guys, had been difficult if not impossible with our previous solutions."

—Matt, it director

Country: U.S.
Number of seats: 225
Product: ESET Endpoint Protection Standard

THE CUSTOMER

Founded in 1933, this law firm has grown into one of the leading full-service business and litigation law firms in the central U.S. With over 100 attorneys and offices throughout the central U.S. and Washington, D.C., the firm has a diversified practice and serves clients in a wide range of industries including banking and finance, energy, healthcare and manufacturing, as well as nonprofit organizations.

THE CHALLENGE

Over the past 15 years, the firm's practice had grown from three to six sites and increased their user base from 125 to 225. Expansion meant managing more remote users and a variety of installed applications, which created issues the firm's existing solution couldn't deal with. According to Matt, their IT director, compliance also presented challenges. "Although we don't strictly fall under any specific compliance obligations, our clients do and they expect a certain level of security from us," he said.

MAKING THE CHANGE

In the past, the company had tried unsuccessfully to cover all their IT security needs with one package. ESET offered a more robust solution at an affordable cost with features that met their needs and helped with compliance. Their IT director found that installing the server management wasn't difficult. "Once we realized we were not working with the average, everyday scan 'em and delete 'em solution, we caught on quickly."

THE RESULTS

ESET now provides the firm with a lighter software footprint than their previous system with the added benefit of robust functionality they hadn't expected in an antivirus solution. Matt reports that the company is happy with the results and pleased to have received "so much more in the way of desktop management than just the typical tried-and-true scanning of files."

KEY BENEFITS

- Light software footprint
- Robust functionality
- Easy installation

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