

Next-gen PSA plugin tailored for Managed Service Providers

ESET Professional Service Automation plugin simplifies, optimizes and automates your service delivery, ensuring you maximize both your operational efficiency and your profit margins. As a cloud-based solution, it enhances the on-premises ESET PROTECT infrastructure with the ability to automate mundane tasks and lets your team focus on what they do best — delivering exceptional service.

TASK AUTOMATION & TICKETING SYSTEM

Streamline your business operations and save time

The solution offers the ability to delegate routine tasks automatically, ensuring rapid response and efficient use of resources. In addition, this feature allows MSPs to route tasks to multiple different queues depending on their severity and needs so they can efficiently carry out their day-to-day operations and provide best-in-class customer service.

BILLING & INVOICING SYSTEM

Enjoy complete and accurate visibility over your business

Accurately track every billable minute and streamline your invoicing process, ensuring no revenue slips through the cracks and clients receive timely, accurate bills. In turn, the solution allows information to be pushed into your accurate PSA software format.

SEAMLESS INTEGRATION WITH DATTO AUTOTASK AND CONNECTWISE PSA

Unlock unparalleled efficiency with our plugin's integration

Seamless connectivity with Datto Autotask and ConnectWise PSA ensures smooth synchronization of ticketing and billing without manual data entry. Experience comprehensive workflow improvements that reduce administrative burden and allow your team to focus more on service delivery and less on manual work.

ESET PARTNER PROGRAM

ESET PARTNER PROGRAM offers you the opportunity to become a Reseller, Managed Service Provider or both. Choose the best model that suits you, and we will support your journey.

EASE OF DOING BUSINESS

With ESET, you avoid channel conflicts on both new and renewal business with our deal registration program. Get self-service solutions and high-quality leads from ESET. Use our marketing support, offering ready-made campaigns and materials. Our billing model can vary from annual to daily, depending on your partnership model, and the ESET volume price base gives you the best margins the more seats you add. Everything is done straightforwardly and easily with our self-service subscription management platform, giving you time to focus on your business.

ESET INTEGRATIONS

If you're an MSP that works with RMM software, we've got you covered. At ESET, we focus on bringing you best-in-class, in-depth integrations with top vendors like ConnectWise, Solarwinds, Datto, Kaseya and others.

Check out our plugin page [here](#).

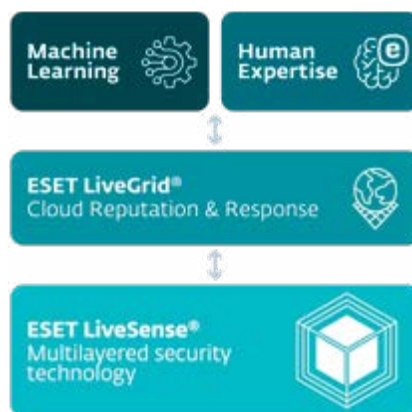
PROVEN TECHNOLOGY

A single layer of defense is not enough in today's constantly evolving threat landscape. ESET LiveSense®, our multilayered security technology, powers the ESET PROTECT Platform. This works in combination with our machine learning expertise, cloud reputation system and our people. ESET was among the earliest adopters of cloud technology, which powers the ESET LiveGrid® global reputation system to constantly update threat intelligence. Staying one

step ahead requires a strong research arm. With over 600 professionals and 13 centers on four continents, ESET R&D provides futureproof technology to help protect your reputation. Keep your customers satisfied and loyal in the long run.

LONG-LASTING COOPERATION

ESET boasts one of the highest renewal rates in the industry — up to 90% in some markets. Benefit from long-lasting relationships, with strong local support at all stages. Use dedicated sales and technical support resources to help your business thrive.



About ESET

NEXT-GEN DIGITAL SECURITY FOR BUSINESS

WE DON'T JUST STOP BREACHES—WE PREVENT THEM

Unlike conventional solutions that focus on reacting to threats after they've been executed, ESET offers an unmatched AI-powered prevention-first approach backed by human expertise, renowned global Threat Intelligence, and an extensive R&D network led by industry-acclaimed researchers—all for the continuous innovation of our multilayered security technology. Experience unparalleled protection from ransomware, phishing, zero-day threats and targeted attacks with our award-winning, cloud-first XDR cybersecurity platform that combines next-gen prevention, detection, and proactive threat hunting capabilities. Our highly customizable solutions include hyperlocal support. They offer minimal impact on endpoint performance, identify and neutralize emerging threats before they can be executed, ensure business continuity, and reduce the cost of implementation and management. In a word where technology enables progress, protect your business with ESET.