

Primoris Services Corporation

“We were most impressed with the support and assistance we received. In addition to being a great product, the excellent care and support we got was what really lead us to move all of Primoris’ systems to ESET as a whole.”

JOSHUA COLLINS, DATA CENTER OPERATIONS MANAGER



Country: USA and Canada
Number of seats: 4200 ESET Secure Business
Product: ESET Secure Business
ESET Endpoint Security for Android
www.primoriscorp.com

THE CUSTOMER

Primoris Services Corporation is ranked in the top 10% of the prestigious Top 400 Contractors List by Engineering News Record (ENR), having built projects throughout the United States as well as Latin America, South and Central America, and South East Asia. The company works in the industrial, civil, power, heavy and pipeline construction fields, and for nearly six decades has been building a reputation for taking on challenges that others will not, setting the bar ever higher for themselves and their industry with each project.

THE CHALLENGE

Primoris has 2 data centers and approximately 50 branch sites. Majority of their users are remote and connect via the field in jobsites and distant locations. Having so many remote & field users represents a significant challenge that Primoris IT department tried to overcome by trying many security solutions. “Over time, we came to the realization that ESET was one of, if not THE, best all-around AV product out there. Our unanimous decision was to stick with ESET going forward”, said Joshua Collins, Data Center Operations Manager in Primoris.

THE SOLUTION

ESET security solutions have protected and alerted Primoris IT department on numerous occasions to serious threats and infections, most importantly ransomware. For Primoris, it is absolutely necessary to be alerted right away in order to take immediate action and stop the threats from spreading or making significant damage. Hence, they use multiple ESET products – ESET Secure Business and ESET Endpoint Security for Android, for the protection of all types of devices. Joshua from Primoris also highlighted, “We did a ‘rip & replace’ in many instances where we had older ESET deployments and/or different AV products. These clients all report back to our ESET RA Server, which is centrally located in one of our datacenters and available externally.” Also, Primoris is especially satisfied with ESET support and assistance. That is one of the main reasons why all of their systems are now supported by ESET.

KEY BENEFITS

- Maximum level of protection and immediate alertness to threats
- Excellent care, support and assistance
- ESET Remote Administrator server