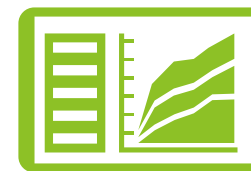# Digital Matrix Systems

"There were many challenges we faced to prepare our environment but after working with ESET we were able to get things sorted out fairly fast. ESET is great at what they do."

—Kyle, DMS security engineer

Country: **USA**
Number of seats: **450**
Solution: **ESET Protect Advanced On-Prem**

Website: **www.dms.net**

THE CUSTOMER

Digital Matrix Systems has been in the financial risk industry since 1982, evolving from their extensive roots in the credit industry into a comprehensive risk management solution provider serving clients throughout North America. Companies that rely on data and analytic decision-making trust DMS to deliver integrated software and consulting services that leverage the power of data to improve business outcomes. DMS focuses on providing access, storage and analytics to the insurance, financial services and brokerage service industries.

THE CHALLENGE

Protecting the sensitive data entrusted to them by clients is a high priority for DMS. The company must also follow stringent audit processes to ensure data security and comply with regulatory and certification requirements. DMS faced an exceptional amount of technical debt when it came to endpoint protection. Their previous solution was deployed without effective, centralized policy management, which resulted in excess soft administration costs. Although best-of-breed at the time of purchase, DMS's web-filter solution had quickly become outdated, and its in-line nature caused more problems than solutions.

MAKING THE CHANGE

A litany of feature sets drew DMS to ESET, including glowing partner recommendations from multiple value-added resellers. But having a single console to manage the full endpoint protection suite was the biggest factor, according to DMS security engineer Kyle. "The environment variables played a large factor in our deployment and were probably the most difficult tasks to overcome," said Kyle. "We appreciated ESET's diligence in refining and mastering their product to meet our unique needs."

THE RESULTS

After meeting numerous challenges to prepare the DMS environment, the ESET system is now effectively protecting DMS's sensitive client data with a customized solution that meets stringent audit, regulatory and certification requirement s .

KEY BENEFITS

• Rich feature sets
• Single console management of full endpoint protection suite
• Customized solution
• Effective, fully compliant protection of sensitive client data

ESET ENJOY SAFER TECHNOLOGY®