# CASE STUDY:

# **CITY HALL OF PALMELA**



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**Ana Paula Ruas**, Head of Division

City Hall of Palmela Portugal

http://turismo.cm-palmela.pt

# THE CUSTOMER

Palmela is a Portuguese town and municipality belonging to the District of Setúbal. It is located 25 kilometers south of the Portuguese capital, Lisbon. Geographically, Palmela is a subregion of the Setúbal Península.

# THE CHALLENGE

The city hall of Palmela runs a network including computers at local schools and other educational institutions numbering about 750 seats. With the growing number of workstations, management of security became more and more complicated, which called for a comprehensive solution that could be easily managed centrally.

# **IMPLEMENTATION**

Ana Paula Ruas, head of the IT division by Palmela city hall, explains how ESET was installed across the network: "ESET has always had a very solid reputation, so we kind of expected easy install and configuration, and it turned out true. We started with installing the console – ESET Remote Administrator – and then installed client applications across the network."

# PROTECTED BY ESET

Currently, ESET solutions protect more than 750 workstations. All email communications are checked on server by ESET Mail Security for Microsoft Exchange, filtering spam and malware before it reaches clients' mailboxes. "We have been running ESET for several years now and have come to appreciate not only how easy it is to set up and deploy, but also the effective and lightweight client – on any type of machine."



# **ESET Endpoint Security**

Safeguard your company data with multilayered protection from an antivirus pioneer



Safeguard your company network with ESET Endpoint Security – a solution that protects your data on multiple layers. The legendary NOD32 antivirus, two-way firewall, web control and remote administration stand in the first line of defense against threats.

ESET is a global provider of security solutions for businesses and consumers, protecting millions of users around the world. Our proven technology holds a 10-year streak of VB100 Awards, unparalleled by any other security vendor.



#### Proven. Trusted.

Millions of people use our products every day. That's the best way to test them and make them great!



#### Virus Bulletin Award

The only vendor with record-breaking protection. ESET proven to keep you safer.

#### 3 GOOD REASONS TO USE ESET ENDPOINT SOLUTIONS

### **BUILT TO BE LIGHT AND EFFICIENT**

The unique build of ESET Endpoint Solutions with focus on small system demands has been optimized to perfectly match any system environment, ensuring fast startup and smooth performance while delivering a consistent level of security.

#### REMOTE ADMINISTRATION

Manage the security across thousands of endpoints from a single console. Take advantage of features such as randomized execution of selected tasks to load balance tasks on the network and real-time web dashboard displaying critical information about network security.

#### **CLOUD-POWERED REPUTATION**

ESET Endpoint Solutions deliver advanced protection to company endpoints. The proven ThreatSense scanning engine combined with ESET Live Grid optimized scanning based on whitelisting of "safe" files deliver precise detection of malware, making the solution highly effective against emerging threats.

