

# ERSTE Group, Austria



NO. SEATS: 8,000  
COUNTRY: AUSTRIA  
www.erstegroup.com

**“ESET Endpoint Antivirus protects servers and workstations:  
Effective, failure-free in operation and extremely sparing of resources.”**

MICHAEL TODOROVITSCH, HEAD OF INFRASTRUCTURE BASIS SYSTEMS, s IT SOLUTIONS AUSTRIA SPARDAT GMBH

## THE CUSTOMER

S IT Solutions Austria provides “all in one” IT solutions for the banking industry. As a result, it needs solutions that offer a particularly high level of data security in order to efficiently protect the critical data of business partners and their customers from access by third parties. **For its client, ERSTE Group, a total of 3,000 servers and 3,500 workstations had to be protected** across an array of operating systems: Windows XP 32 Bit, Windows 7 – EE 64 Bit, Windows Server 2003 (R2) 32 & 64 Bit, Windows Server 2008 (R2), and Windows Server 2012.

## HIGH PERFORMANCE, HIGH SECURITY REQUIRED

The initial recommendation to use ESET Endpoint Antivirus came from colleagues in other companies of the Erste Group, and the choice was validated by means of an internal evaluation. **ESET Endpoint Antivirus Business Edition’s high performance and sparing use of hardware resources** were the essential purchase criteria, along with its good ratio of price to performance. Among the other advantages were its high-quality malware recognition, its central management system — via the Remote Administrator dashboard — and its lean installation package.

In total, four months were allocated for the migration. After a two-month test phase with pilot clients, the roll-out on all systems was begun. **It was “absolutely remarkable,” according to Michael Todorovitsch, Head of Infrastructure Basis Systems at s IT Solutions.** *“The complete roll-out on over 6,500 computers passed off without notable incidents.”*

## THE SOLUTION

In deploying the ESET solution, Todorovitsch commented that *“support and external help weren’t called on, and only a few directories had to be exempted from scanning so that ESET Endpoint Antivirus could run without issues.”*

The implementation of ESET Endpoint Antivirus at Erste Group has so far met all expectations in full. The firm has commended its high performance, and interruption-free operation which happens entirely behind the scenes and does not impact users’ work.

## KEY BENEFITS FOR ERSTE GROUP, AUSTRIA

- A **single product** for both servers and endpoints
- **Simple operation**, high suitability for daily use
- High quality of **malware recognition**
- **Complete compatibility** with all versions of Windows
- **Central management** and dashboard via the ESET Remote Administrator
- Lean installation package
- **High-performance, interruption-free operation** which continues entirely behind the scenes