THE CUSTOMER
Riata Corporate Group LLC is a management services company that provides expertise in accounting, legal, finance, operation management, marketing, and administrative services for its portfolio of companies worldwide. Its main focus is to provide services for the oil and gas sectors. Riata seeks companies to which its management can add value, working alongside team-based management to build stronger companies through its diverse service offerings. Headquartered in Dallas, Texas, Riata Corporate Group serves companies in the US, South America, Turkey, and Eastern Europe.

A BETTER SOLUTION SOUGHT
Riata Corporate Group was previously switching from AV to AV, trying to find something that would protect its users, who would open emails and visit websites that they should not. Before making the switch to a new solution, Riata started doing research into a long-term solution instead of making the cumbersome AV switch each year, consulting both reviews and colleagues. The recommendations all pointed to ESET being the company's next security solution.

MAKING THE CHANGE
When beginning to utilize ESET, Riata was able to easily install the management server and push out the software to all devices across its distributed environment. Whenever one of its subcompany's computers started running slowly, it would remove the previous AV and recommend installing ESET. ESET would then detect previously missed viruses and malware and restore the computer to the speed of a brand-new one. When asked to sum up the company’s experience with ESET, Cort, network admin at Riata Corporate Group, had this to say: "We are very satisfied with the ESET product, the management console, and its customization."

KEY BENEFITS FOR RIATA CORPORATE GROUP
• More time spent on other projects due to hassle-free nature of ESET’s security solution
• Robust customization and configuration abilities exceed the needs of IT staff
• Easy installation and deployment process made it easy to switch from previous AV
• More resources to be utilized on computers due to small footprint

About ESET: ESET is a Slovakia-based IT security company founded in 1992 and headquartered in Bratislava. The company has a global presence, with regional distribution centers in San Diego, Buenos Aires and Singapore, and offices in Sao Paulo and Prague.

www.eset.com