

What is ESET Threat Hunting?

ESET Threat Hunting helps your IT teams investigate specific sets of data, events and alarms generated by ESET Inspect, the XDR-enabling component of the ESET PROTECT platform.

This allows you to conduct full forensic investigations without the need for dedicated staff or resources.

The challenges



LACK OF PRODUCT KNOWLEDGE

Using new products for the first time can be tricky, even with dedicated security or IT teams. In addition, keeping up with the rapidly changing cyberthreat landscape can be challenging.



LONG-TERM COSTS

Creating dedicated teams and hiring specialists to perform niche tasks can incur high long-term costs. Purchasing products and services from multiple vendors can create extra work for IT and accounts departments.



LACK OF HUMAN RESOURCES

It can take months to hire and train a team to implement and monitor a detection and response platform. Once established, security teams and IT administrators need to prioritize tasks by pinpointing important events.

Why choose the ESET Threat Hunting service?



Leave threat hunting to dedicated ESET experts who know the technology inside out and are familiar with the evolving cyberthreat landscape.



Using a single vendor for digital security products and services avoids complications and gives accounting departments peace of mind.



GET THE MOST FROM ESET'S EXCELLENT XDR CAPABILITIES

ESET Inspect enables the ESET PROTECT platform to deliver extended detection and response (XDR) via granular visibility, risk assessment, incident response, investigation and remediation. It monitors and evaluates all activities happening in the network in real time and allows organizations to take immediate action if needed.

ESET Inspect is a prerequisite for the ESET Threat Hunting service

ESET Threat Hunting: Technical features

ON-DEMAND

Your IT team can contact experienced ESET operators when they require Threat Hunting services.

ROOT CAUSE ANALYSIS

Expert Threat Hunting operators review highlighted alarms to determine their root cause.

ACTIONABLE ADVICE

Operators compile their findings into a status report that is easy to understand, and advice that is easy to act on.

SUBSCRIPTION-BASED

Organizations purchase expert threat hunting operators services in customizable time blocks during which ESET experts are ready to investigate threats when most needed.

ON-PREMISES DATA

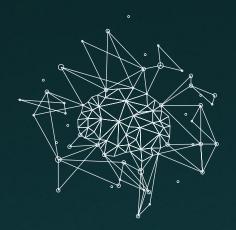
All threat and customer data continue to stay onpremises, thanks to a secure remote connection established via the built-in functionality in ESET Inspect.

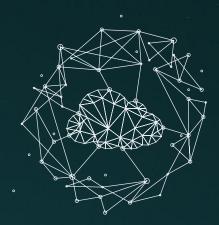
INITIAL ASSESSMENT

A thorough initial assessment is completed to assess your organization's security policies and develop an internal profile.

The ESET advantage

The ESET reputation system, LiveGrid® is made up of 110 million sensors worldwide. Hundreds of experienced ESET experts operate across 13 global R&D centers to verify the system's output. LiveGrid® detects over 300,000 unique malware samples every day.





The process

INITIAL ASSESSMENT

ESET doesn't do things by halves. Each service starts with a comprehensive assessment of not just your environment, but your organizational composition and general cybersecurity posture. ESET experts will talk with every relevant staff member to ensure that all pertinent information has been collected.

The result of this phase is an Organization Security Profile, which can be consulted in the future by any Threat Monitoring operator that requires specifics related to your organization, in order to make correct judgments.

After the initial assessment, your organization is recommended to contact ESET with any changes to its environment due to the on-demand nature of the Threat Hunting service.

REGULAR OPERATION

When requested, ESET Security experts begin the investigation of identified events to determine their root cause and provide actionable advice. Findings from each investigation are compiled into comprehensive but easy-to-understand status reports.

How to access ESET Threat Hunting

ESET PROTECT MDR

Maximum protection, complete cyber risk management and granular visibility into your IT environment. Stay one step ahead of all known and emerging threats. Access world-leading ESET expertise via our Managed Detection and Response (MDR) and Premium Support services, both included.

The implementation was very straightforward. In cooperation with ESET's well-trained technical staff, we were up and running with our new ESET security solution in a few hours.

IT Manager, Diamantis Masoutis S.A., Greece, 6,000+ seats

We were most impressed with the support and assistance we received. In addition to being a great product, the excellent care and support we got was what really led us to move all of Primoris' systems to ESET as a whole.

Joshua Collins, Data Center Operations Manager, Primoris Services Corporation, USA, 4,000+ seats

About ESET

For more than 30 years, ESET® has been developing industry-leading IT security software and services to deliver comprehensive, multilayered protection against cybersecurity threats for businesses and consumers worldwide. ESET has long pioneered machine learning and cloud technologies that prevent, detect and respond to malware. ESET is a privately owned company that promotes scientific research and development worldwide.

ESET IN NUMBERS

1bn+

internet users protected

400 k+

customers

200+ countries & territories 13 global R&D centers

SOME OF OUR CUSTOMERS



protected by ESET since 2016 more than 32,000 endpoints



Drive your Ambition

protected by ESET since 2017 more than 9,000 endpoints



•

ISP security partner since 2008 2 million customer base



protected by ESET since 2016 more than 4,000 mailboxes

ISO SECURITY CERTIFIED



ISO SECURITY CERTIFIED

ESET is compliant with ISO/IEC 27001:2013, an internationally recognized and applicable security standard in implementing and managing information security. The certification is granted by the third-party accredited certification body SGS and demonstrates ESET's full compliance with industry-leading best practices.

Why choose ESET?

ANALYST RECOGNITION



ESET has been recognized as a Major Player in endpoint security in the IDC MarketScape: Worldwide Modern Endpoint Security for Enterprises 2021 Vendor Assessment and IDC MarketScape: Modern Endpoint Security for Small and Midsize



ESET has been recognized as a 'Top Player' for the fourth year in a row in Radicati's Advanced Persistent Threat (APT) Protection - Market Quadrant 2021.

MITRE ATT&CK...

The rigorous MITRE ATT&CK Evaluation demonstrated the undeniable qualities of ESET EDR technology and validated the strong vision for ESET Inspect's future.

INDUSTRY RECOGNITION



Recognized as Established Vendor in 2021 Gartner® Peer Insights™ 'Voice of the Customer': EPP



ESET recognized for giving back to the community with a 2021 Tech Cares Award from TrustRadius

SOME OF OUR TOP AWARDS

Businesses 2021 Vendor Assessment.











Gartner, "Gartner® Peer Insights™ 'Voice of the Customer': Endpoint Protection Platforms", By Peer Contributors, 25 November 2021. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose. The Gartner Peer Insights Customer First badge is a trademark and service mark of Gartner, Inc., and/or its affiliates, and is used herein with permission. The Gartner Peer Insights Customer First program constitutes an organization's commitment to solicit reviews from its customers using programmatic sourcing strategies and best practices. They neither represent the views of, nor constitute an endorsement by, Gartner or its affiliates. Read more: https://blogs.gartner.com/reviews-pages/customer-first-landing-page/

