ESET® Case Study

NFP Corporation

“ESET is very easy to use and manage.”

— Peter – systems engineer

THE CUSTOMER

NFP Corporation, headquartered in New York, is a large insurance services company that offers commercial insurance, corporate benefits and private client resources. With over 4,000 employees, NFP has more than 200 offices across the U.S., plus international locations in the U.K., Puerto Rico and Canada. The company was founded in 1998.

THE CHALLENGE

With so many employees and locations, protecting users, networks and data is a top IT priority. According to Peter, an NFP systems engineer, being able to provide up-to-date technology training for staffers across the country is also a major challenge. And, he adds, the company’s high number of remote employees means keeping their computers updated and protected is an ongoing project.

The company had been using Trend Micro and McAfee security solutions in past years, but computers were continually compromised by malware. By 2016, NFP was ready to make a change. “We had an issue with a particular virus, so we did some research about it online,” Peter said. “We found that ESET was a product that was able to detect and remove that kind of threat.”

THE SOLUTION

After testing ESET antivirus and endpoint security solutions, NFP switched to ESET in January 2017. Currently, the company protects 4,000 seats in a mostly Windows environment, using ESET’s convenient remote management console to keep everything running smoothly.

“We use GPO to push the agent and the ESET Remote Administrator console pushes ESET when the agent checks in. We can also use ESET Deployment Agent, PDQ deployment or manual install, based on the situation.”

“Before ESET, we kept running into our computers being compromised. But since switching to ESET, that number has been drastically reduced.”

Peter added that he and his colleagues especially appreciate ESET’s “set it and forget it” format. “ESET saves us lots of time when having to maintain large numbers of workstations and servers, since we don’t have to babysit it.”

KEY BENEFITS FOR NFP

• Cross-platform protection for Windows and Linux
• Ease of use with large remote workforce
• Effective antivirus protection

About ESET: ESET is a Slovakia-based IT security company founded in 1992 and headquartered in Bratislava. The company has a global presence, with regional distribution centers in San Diego, Buenos Aires and Singapore, and offices in Sao Paulo and Prague.

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