

# DIRECT ENDPOINT MANAGEMENT

PLUGIN FOR SOLARWINDS N-CENTRAL

CYBERSECURITY EXPERTS ON YOUR SIDE

## Benefits

### FAST DEPLOYMENT

With the in-built install and activation capabilities, you're customer's network is protected within minutes.

#### **QUICK LEARNING CURVE**

The direct endpoint management plugin connects directly to the familiar environment of SolarWinds N-Central. No need to learn how to use it.

#### **BEST PLUGIN FUNCTIONALITY**

With ESET Direct Endpoint Management plugin for SolarWinds N-Central, you get the best endpoint protection plugin, with the widest range of capabilities and automation options.

### SAVE TIME AND MONEY

The plugin's capabilities combined with ESET's trademark detection and extremely low support burden give you an unparalleled profit-per-seat ratio.

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∎ Views Y				
Active issues All Devices Job Status	DETAILS Scheduled Task Limitations Task Name: Automation Policy-2016/02/23 0ex33m2ls Enabled:			1000
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Questions about a product or a partnership? Contact your ESET representative. www.eset.com

## How to automate

These are the examples of how you can use the plugin components to your advantage to automate the management of endpoint security, and save time creating and resolving tickets.

#### 1. AUTOMATICALLY SCAN A DEVICE AFTER THREAT DETECTION

Situation: When a new threat is detected on an endpoint, you may want more than just an alert or ticket.

How to automate: Combine Monitoring and Task components to automatically trigger a full-disk scan when a new threat has been detected.

#### 2. ENSURE CONTINUOUS PROTECTION

Situation: For any number of reasons, customers' endpoints may end up without ESET installed or activated antimalware.

How to automate: To achieve continuous uptime, combine Monitoring and Deployment or Task Components. For situations where you receive a notinstalled alert, have Deployment tool automatically run remote installation. Trigger automatic activation task for each not installed alert in chronological order.

> Bringing MSPs the opportunity to manage and deploy their customers' ESET protection directly from SolarWinds N-Central, **ESET Direct Endpoint Management plugin for SolarWinds N-Central** is the most advanced endpoint protection plugin available on the platform.

The plugin provides MSPs with all the capabilities needed for seamless day-today management of endpoints with ESET antimalware, from deployment to alerts and configuration changes. The automation monitors help you automate the processes and remediate any potential issues without the need for your manual intervention.

#### 3. ENSURE DETECTION DEFINITIONS UPDATES

Situation: While ESET antimalware has a default update task running, you can set up an additional remote update in case the default one fails.

How to automate: If the endpoint reports that it hasn't been updated in the specified time frame.

#### 4. ENFORCE CONFIGURATION

Situation: You want to make sure that all devices within the given group are using the same configuration policies.

How to automate: Have the Task component regularly run on the device group and overwrite any configuration that is older than the specified time frame. Have the Task component apply the desired configuration.

## SYSTEM REQUIREMENTS

#### **ESET Business Product Licenses**

Active licenses of any of the following ESET endpoint products:

- ESET Endpoint Antivirus for Windows and macOS
- ESET Endpoint Security for Windows and macOS
- ✓ ESET File Security for Microsoft Windows Server
- ✓ ESET Mail Security for Microsoft Exchange Server

For the complete list of supported ESET products visit <u>help.eset.com</u>.

#### SolarWinds N-Central

To review the system requirements, please visit SolarWinds N-Central's website.

## Capabilities

ESET Direct Endpoint Management plugin for SolarWinds N-Central relies on automation monitors, executed at predefined time intervals. You can monitor the following:

- Check if ESET antimalware is installed
- Check the protection status
- Report the last on-demand scan
- Report the last threat detection (on-access detection)

In addition to monitors there are tasks which can be run separately, or they can be triggered by the above monitors. There are altogether 7 types of tasks:

### **DEPLOY AND ACTIVATE**

Downloads, installs and activates the most recent ESET product version. (Also unistall is available)

#### ACTIVATE

A standalone activation task - re-sends license information to the endoint to activate it

#### **DE-ACTIVATE**

Rescinds activation from the product

#### **ON-DEMAND SCAN**

Initiates a scan; lets you define scan targets and the scan profile

#### CONFIGURE

Sends a configuration file with policy to endpoints

#### UPDATE

Updates detection definitions

#### UPGRADE

Performs an upgrade to a newer product version

AUTOMATION POLICY			
Repository Item:	ESET Task - On-Demand Scan		
Description: File Name:	Initiate an On-Demand scan - v1.0.0.0 ESET Task - On-Demand Scan.amp		
Scan Targets (default: \${DriveAll} \${DriveAllBoot} \${Memory}):	\${DriveAll} \${DriveAllBoot} \${Memory}		
Scan Profile (default: @Smart scan):	@Smart scan		

Figure 1 // On-demand scan setup

**ESET IN NUMBERS** 

users worldwide

110m+ 400k+ business customers

200+ countries & territories

4000+ **MSPs** worldwide

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