Webster Central School District

“Both our end users and our IT department are extremely satisfied with our ESET experience.”

—Tzafrir Haring, Senior Network Technician

THE CUSTOMER
The Webster Central School District is a K-12 school district spanning 11 campuses and three additional facilities. Located eight miles outside of the city of Rochester, New York, the district serves approximately 8,400 students and has 1,500 employees. The district supports the digital classroom model and provides Chromebooks for a large number of students.

THE CHALLENGE
Not only must the district meet the usual compliance regulations and block malware and other threats, it also needs an effective security solution that doesn’t drain resources or cause interruptions, both of which were problems with previous IT security providers.

“As an IT department within the district, we have the added challenge of students or staff potentially visiting malicious websites, which may result in an infected machine leading to a virus outbreak,” said Tzafrir Haring, a senior network technician.

“With such a large fleet of machines in the field and drive-by malware attacks becoming increasingly popular, the challenge of maintaining a highly available and secure platform was compounded by a five-year replacement cycle. Our previous AV solution was too resource intensive, while wholly inadequate in its protection and central management features.

“The introduction of mobile devices into the mix added to this complexity, as now those devices could be accessing the network outside the boundaries of our filtering systems.”

MAKING THE CHANGE
“Afters an exhaustive study of the available AV solutions, we settled on ESET’s antivirus product due to its array of features going well beyond just antivirus protection, responsiveness, small footprint, easy-to-use central management capacity and attractive pricing,” Tzafrir said.

Once the decision was made, Tzafrir said, making the switch to ESET was straightforward. “We implemented ESET via several approaches, including new installs on incoming equipment, GPOs and using the Dell/KACE KBOX product to distribute the software. Once we had the deployments fully automated, installation was a breeze.”

THE RESULTS
Since implementing ESET, Tzafrir noted, numerous improvements have been noticed throughout the school district in malware detection, system speed and productivity.

 About ESET: Since 1987, ESET® has been developing award-winning security software that now helps over 100 million users to Enjoy Safer Technology. Its broad security product portfolio covers all popular platforms and provides businesses and consumers around the world with the perfect balance of performance and proactive protection. The company has a global sales network covering 180 countries, and regional offices in Bratislava, San Diego, Singapore and Buenos Aires.

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